

LEASE-iQ IS LIVE

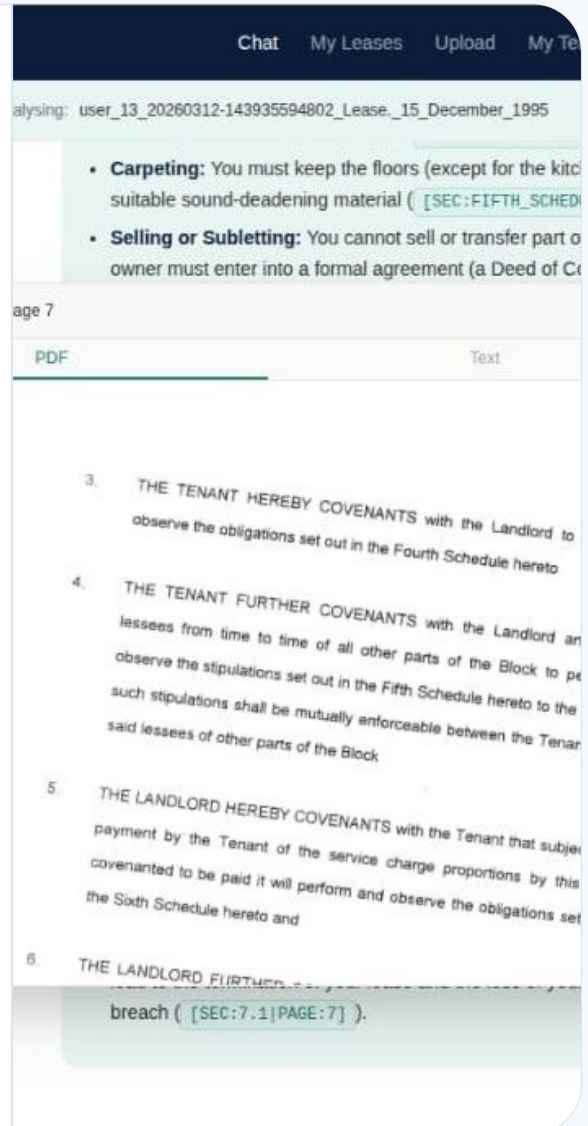
The policy says no. What does the lease say?

LEASE-iQ helps homeownership, property and legal teams put the signed lease next to the question before a case starts bouncing between inboxes.

Test the case bouncing between teams

Bring one live repair, resale, consent or service-charge case.

building-trust.uk/access



Eastlight: six-week live pilot, then paid use.

65+

real conversations

5 officers

on live cases

Paid

after a six-week pilot

"If I said we're not keeping it, I'd have a riot on my hands." Charlotte Todd, Chief Property Officer, Eastlight

Give the first person a source they can show the second.

Keep the lease, current law and missing evidence distinct. Difficult cases still go to the right professional, but the first pass arrives with its source.

01 QUESTION

Use the case already moving between teams.

02 SOURCE

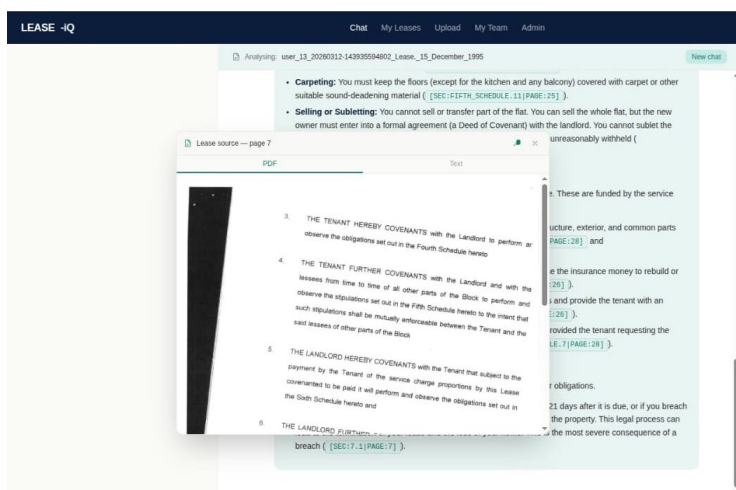
Open the correct lease, headlease, clause and current source.

03 ESCALATE

Send the next person the source and the focused open point.

ACTUAL LEASE-iQ SCREEN

Earlier interface shown



The answer stays beside the signed page it relies on.

Questions worth asking

01 Which party repairs this part?

02 What does the lease say before policy is applied?

03 What is needed for consent, resale or assignment?

04 Which document or fact could change the answer?

[Read the housing association guide >](#)

KEEP THE BOUNDARY VISIBLE

Policy does not replace the governing lease. Use the correct lease and headlease, keep current law separate and show what the document cannot answer.

Start with the case already moving between teams.

Bring one live repair, resale, consent or service-charge case.

Email Adam | Access opened | Upload one lease | Ask and open the source

Test the case bouncing between teams

building-trust.uk/access